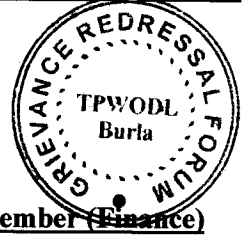


Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and S.Tripathy, Member (Finance)




Ref: GRF/Burla/Div/BNED/ (Final Order)/90(4)

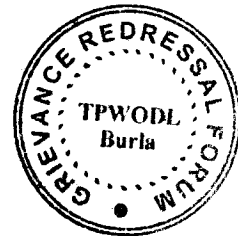
Date: 28/02/2025

Present:Sri A.K. Satapathy, President
Sri B.Mahapatra (Co-opted Member)

1	Case No.	BRL/95/2025																																			
2	Complainant/s	Name & Address		Consumer No	Contact No.																																
		Charan Kisan At-Maliberna, Lakhanpur Dist-Jharsuguda		4172-1205-0633	9348101299																																
3	Respondent/s	S.D.O (Elect), Belpahar			Division B.N.E.D, TPWODL, Brajarajnagar																																
4	Date of Application	20.02.2025																																			
5	In the matter of-	<table border="1"> <tr> <td>1. Agreement/Termination</td> <td>X</td> <td>2. Billing Disputes</td> <td>√</td> </tr> <tr> <td>3. Classification/Reclassification of Consumers</td> <td>X</td> <td>4. Contract Demand / Connected Load</td> <td>X</td> </tr> <tr> <td>5. Disconnection / Reconnection of Supply</td> <td>X</td> <td>6. Installation of Equipment & apparatus of Consumer</td> <td>X</td> </tr> <tr> <td>7. Interruptions</td> <td>X</td> <td>8. Metering</td> <td>X</td> </tr> <tr> <td>9. New Connection</td> <td>X</td> <td>10. Quality of Supply & GSOP</td> <td>X</td> </tr> <tr> <td>11. Security Deposit / Interest</td> <td>X</td> <td>12. Shifting of Service Connection & equipments</td> <td>X</td> </tr> <tr> <td>13. Transfer of Consumer Ownership</td> <td>X</td> <td>14. Voltage Fluctuations</td> <td>X</td> </tr> <tr> <td colspan="4">15. Others (Specify) -X</td> </tr> </table>				1. Agreement/Termination	X	2. Billing Disputes	√	3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X	5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X	7. Interruptions	X	8. Metering	X	9. New Connection	X	10. Quality of Supply & GSOP	X	11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X	13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X	15. Others (Specify) -X			
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8	Date(s) of Hearing	20.02.2025																																			
9	Date of Order																																				
10	Order in favour of	Complainant		Respondent	Others																																
11	Details of Compensation awarded, if any.	NIL																																			


 President
 Grievance Redressal Forum
 TPWODL, Burla - 768017

Place of Camp: SDO Office, Belpahar



appeared

For the Complainant- Charan Kisan

For the Respondent - SDO(Electrical), Belpahar, TPWODL.

GRF Case No- BRL/95/2025

Charan Kisan

At-Maliberna, Lakhanpur

Dist-Jharsuguda

Consumer No-4172-1205-0633

VRS

SDO(Electrical), Belpahar, TPWODL.

COMPLAINANT

OPPOSITE PARTY

GIST OF THE CASE

Charan Kisan has appeared in the hearing on Dt. 20.02.2025 at the camp held at SDO Office, Belpahar and submitted a written complaint wherein he has requested to revise the wrong bill & allow instalments.

SUBMISSION OF OPPOSITE PARTY

The opposite party has submitted consumer history from March-2001 to Nov-2024 in this case.

OBSERVATION

The case is pursued with all documents available in records submitted by the complainant and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-Domestic consumer having CD of 2KW with date of initial power supply on Dt.01.01.1990. It is found that from Nov-2012 to Nov-2018 Provisional/Average bills with 288,216 etc were served on bimonthly basis. In Jan 2019, a new meter SI No LW077803 was installed. The IMR was 138 on 13.02.2019 & 1363 as on 14.08.2019. So, 1225 units consumed in six months & the average consumption is 204 units/month.

So, the consumption is same in the old & new meter. So, the bill is correct. There is no scope for revision & hence the instance case petition is hereby dismissed. The complainant has requested for instalments which may be allowed as per rule.

Accordingly, the case is disposed of.

B. Mahapatra

(Co-Opted Member)
Co-opted Member

Grievance Redressal Forum

TPWODL, Burla - 768017

1. Charan Kisan, At-Maliberna, Lakhanpur, Dist-Jharsuguda

2. Sub-Divisional Officer (Elect.) Belpahar, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer

3. Executive Engineer (Elect.), BNED, TPWODL, Brajarajnagar

4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

A.K. Satapathy

(President)
President

Grievance Redressal Forum

TPWODL, Burla - 768017

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) or Odisha Electricity Regulatory Commission At-Plot No-4 Chunokoli, Sailashree Vihar, Bhubneswar-751021 within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/95/2025)